

MACNY Spring Training



The Manufacturers Association



**Training and
Workforce
Development -
Spring 2017**

Easy Registration...

Website

Register on-line at www.macny.org. Click on the Events link at the top, navigate to the date, click on the training class you are interested in, then click Register Now. If this is your first time registering for a class from our website, you will need to create a user name and password first to log in. You can then use this to register for classes now and in the future.

E-mail

Send an email to:

dsindone@macny.org

Include the class name, date, times, and the name(s) and email(s) of the student(s) being registered.

Phone

Call the MACNY Training Department, Monday - Friday 8:30 AM - 5:00 PM at **315-474-4201 ext. 5 or Debbie Sindone at 315-474-4201 ext 24**

Location

Most training seminars listed in the catalog are conducted at MACNY's Headquarters at 5788 Widewaters Parkway, Syracuse, NY 13214. Training offered at other locations are noted. Class information including directions to the training location will be sent approximately two days prior to the start of class.

Different Time? Place? Topic?

If our schedule does not work with yours or you need training about a specific topic not listed in our catalog, contact us about hosting a workshop at your facility that is convenient with your schedule.

Cancellations by MACNY:

Seminars are cancelled if a minimum enrollment is not reached 48 hours prior to the start date. **Please register early!**

Cancellations by Registrants:

Registrants cancelling less than **48 hours** (or close of business Friday for a Monday course) prior to the start of the seminar will be billed for the entire cost of the program. "No shows" will be billed the full seminar fee which can be applied toward a future class. Substitutions may be made at any time.

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Welcome to Spring 2017!

April

Monday	Tuesday	Wednesday	Thursday	Friday
3 Crucial Conversations (Day 1 of 2)	4 5S and Visual Workplace	5	6	7 Project Management: PMP Prep (Day 1 of 4)
10 IPC-A-610 Certified IPC Application Specialist (CIS) (Day 1 of 3) Crucial Conversations (Day 2 of 2)	11 IPC-A-610 Certified IPC Application Specialist (CIS) (Day 2 of 3)	12 IPC-A-610 Certified IPC Application Specialist (CIS) (Day 3 of 3)	13 15 Invaluable Laws of Growth	14 MACNY Offices Closed for Good Friday 
17	18	19	20	21 Project Management: PMP Prep (Day 2 of 4)
24	25	26	27 OSHA 30-Hour General Industry Outreach Training Program (Day 1 of 5)	28 Project Management: PMP Prep (Day 3 of 4)

Any of the courses in this brochure can be customized for your facility and conducted at your location...

contact the MACNY Training Department at 315 - 474 - 4201 ext. 5



Welcome to Spring 2017!

May

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
	1	2 Understanding Yourself and Others - Behavior Styles (DISC)	3 Emotional Intelligence 101	4 OSHA 30-Hour General Industry Outreach Training Program (Day 2 of 5)	5 Project Management: PMP Prep (Day 4 of 4)
7	8	9 ISO 9001:2015 Transition Implementation	10	11 Tomorrow's Leaders Today (TLT): Supervisory Leadership (Day 1 of 5) OSHA 30-Hour (Day 3 of 5)	12 ISO 9001:2015 QMS Internal Auditor (Day 1 of 2)
14 	15 ISO 9001:2015 QMS Internal Auditor (Day 2 of 2)	16 Forklift Operator Safety Training: Train-the-Trainer	17	18 MACNY's 104th Annual Dinner  TLT: Supervisory Leadership (Day 2 of 5) OSHA 30-Hour (Day 4 of 5)	19
21 Lean-Six Sigma & Structured Problem Solving Black Belt, Online Lean-Six Sigma & Structured Problem Solving Green Belt, Online	22	23	24	25 TLT: Supervisory Leadership (Day 3 of 5) OSHA 30-Hour (Day 5 of 5)	26



Welcome to Spring 2017!

May (Continued) & June

Monday	Tuesday	Wednesday	Thursday	Friday
29 MACNY Offices Closed for Memorial Day 	30 The (7) Basic Quality Control Tools + (2) (Day 1 of 4)	31 Geometric Dimensioning & Tolerancing (Day 1 of 2)	1 Geometric Dimensioning & Tolerancing (Day 2 of 2)	2 Safety Audits
5	6 The (7) Basic Quality Control Tools + (2) (Day 2 of 4)	7 Lean-Six Sigma & Structured Problem Solving Yellow Belt (Day 1 of 2)	8 7 Secrets of a Highly Organized Professional TLT: Supervisory Leadership (Day 4 of 5)	9 OSHA 10-Hour General Industry Outreach Training Program (Day 1 of 2)
12	13 Change Anything The (7) Basic Quality Control Tools + (2) (Day 3 of 4)	14 Lean-Six Sigma & Structured Problem Solving Yellow Belt (Day 2 of 2)	15 Federal Employment Law Lean Office TLT: Supervisory Leadership (Day 5 of 5)	16 OSHA 10-Hour (Day 2 of 2)
19	20 The (7) Basic Quality Control Tools + (2) (Day 4 of 4)	21 New York State Employment Law 	22	23
26	27 The (7) Basic Quality Control Tools + (2): Optional Train- the-Trainer	28	29	30

Leadership & Supervisory Skills

[Change Anything](#)

(Click the course title above to register online)

Program Overview:

- Does it seem like you give the same performance feedback to individuals year after year with no improvement?
- Are your employees unable to translate performance feedback into action?
- Are your employees stuck in career-limiting habits that prevent them from performing at their full potential?
- Do you have wellness initiatives that need more consistent measurement or support?

Developed by the creators of the New York Times bestseller, [Crucial Conversations](#)[®], Change Anything Training is a breakthrough application of powerful social science skills to equip everyone with the ability to succeed at self-directed change. Change Anything skills help employees and leaders take charge of their own change in ways that lead to greater engagement, performance, health, and personal happiness.

Participants will leave with the skills and support to become substantially more effective at:

- Performance Management
- Corporate Wellness
- Change Management
- Participants will learn how to:
 - Diagnose what's keeping them stuck in the status quo
 - Create change plans that lead to desirable and lasting results
 - Translate performance feedback into action
 - Use six sources of influence to make individual change inevitable

Who should attend:

- Executives desiring employees to engage in “self-directed” change
- Leaders of Corporate Wellness initiatives
- Leaders tasked with upgrading an organization's performance management practices
- Managers who are expected to coach and develop employees
- High-potential employees who will benefit from understanding how to influence human behavior

Date/Times: Tuesday, June 13, 2017 from 8:30 AM to 4:30 PM
(Lunch provided)

Location: MACNY Headquarters

Cost: \$595/MACNY Member; \$795/MACNY Member;
\$535.50/Individual Member

Facilitator: David Freund

Website Address www.macny.org

[Crucial Conversations](#)[®]

(Click the course title above to register online)

Program Overview:

[What is a Crucial Conversation?](#)

A crucial conversation is a discussion between two or more people where stakes are high, opinions vary, and emotions run strong. These conversations—when handled poorly or ignored—cause teams and organizations to get less-than-desirable results.

[Crucial Conversations Training](#)

Drawing on 30 years of research, this award-winning training teaches you how to achieve spirited dialogue at all levels in your organization; you'll begin to surface the best ideas, make the highest-quality decisions, and then act on your decisions with unity and commitment. This training experience introduces a set of tools that builds alignment, agreement, and interpersonal communication.

Tools for Talking When Stakes are High - Discover how Crucial Conversations Training will drive change for good throughout your organization, enabling you to:

- Resolve disagreements—accurately address concerns by talking respectfully, candidly, and skillfully with someone in a safe way
- Build acceptance rather than resistance—give and receive feedback in a way that enhances relationships and improves results
- Speak persuasively, not abrasively—effectively talk about high-stake, emotional, and controversial topics
- Foster teamwork—get the right people involved in a way that ensures better decision-making and guarantees commitment and conviction

Who Needs Crucial Conversations Training?

Does your organization suffer from taboo topics, deference, disagreement, analysis paralysis, information hoarding, office politics, or alienation? Do you work with others who are hard to get along with, drag their feet, avoid tough issues, advocate their position excessively, respond poorly to pressure, easily become emotional, or run away when disagreements arise? Then you, your team, or your organization needs Crucial Conversations Training.

Who should attend: Managers and Supervisors

Dates/Times: Monday, April 3 & 10, 2017 from 8:30 AM to 4:30 PM (Lunch provided)

Location: MACNY Headquarters

Cost: \$995/MACNY Member; \$1,295/Non-Member
\$895.50/Individual Member

Facilitator: David Freund

General Information [315-474-4201](tel:315-474-4201)



Leadership & Supervisory Skills (Continued)

15 Invaluable Laws of Growth

(Click the course title above to register online)

*Live the 15 Invaluable Laws of Growth
and Reach Your Potential!*

Are there tried and true principles that are always certain to help a person grow? John Maxwell says the answer is yes. He has been passionate about personal development for over fifty years, and for the first time, he teaches everything he has gleaned about what it takes to reach our potential. Join David Freund, Independent Certified Coach, Teacher and Speaker with the John Maxwell Team, as he teaches you...

- **The Law of the Mirror:** You Must See Value in Yourself to Add Value to Yourself
- **The Law of Awareness:** You Must Know Yourself to Grow Yourself
- **The Law of Modeling:** It's Hard to Improve When You Have No One But Yourself to Follow
- **The Law of the Rubber Band:** Growth Stops When You Lose the Tension Between Where You are and Where You Could Be
- **The Law of Contribution:** Developing Yourself Enables You to Develop Others

Join us as we explore John Maxwell's 15 Invaluable Laws of Growth. Each attendee will receive a copy of this #1 New York Times Bestseller. You will also develop your personal plan for applying each of the laws in your life.

What Others Have Said About the 15 Invaluable Laws...

"Remarkable insights and wisdom into how each of us can reach our full potential and make a positive difference in the lives of others." – Elizabeth Dole, Former US Cabinet Secretary, Senator and Red Cross President

"Embracing these laws will cause you to grow individually and in your contribution to those around you." – John Calipari, Head Basketball Coach at the University of Kentucky

Dates/Times: Thursday, April 13, 2017 from 8:30 AM to 4:30 PM (Lunch provided)

Location: MACNY Headquarters

Cost: \$325/MACNY Member; \$525/Non-Member;
\$292.50/Individual Member

Facilitator: David Freund

TLT: Supervisory Leadership

(Click the course title above to register online)

Program Overview:

Helping incumbent workers step onto the managerial track need not be intimidating. MACNY makes it easier than ever before with our updated Tomorrow's Leaders Today™ – Supervisory Leadership program. This exciting new format includes updated content, assessments, and a one-on-one coaching session with our instructor.

The goal is to motivate supervisors to truly lead and have the passion to improve their departments and operations. This supervisor development program will help your employees become better communicators, exceptional coaches, and outstanding leaders. The end result is that your organization improves as your leaders and workforce improves. This will be critical for sustaining your competitive edge.

Our instructor has practical and significant manufacturing experience as a leader within several organizations. He has the ability to motivate the audience and influence change within individuals.

This new format consists of five, four-hour sessions at MACNY headquarters. Each participant will complete a self-assessment that will provide a platform for action and the coaching session. The class is designed to facilitate professional development and real results beyond just a training class.

Dates/Times: Thursday, May 11, 18, 25, June 8, and 15, 2017 from 8:30 AM to 12:30 PM

Location: MACNY Headquarters

Cost: \$750/MACNY Member; \$950/Non-Member
\$675/Individual Member

Facilitator: David Freund



Leadership & Supervisory Skills (Continued)

Understanding Yourself and Others - Behavior Styles (DISC)[®]

(Click the course title above to register online)

Program Overview:

This training program utilizes the DISC™ Profile tool to help participants understand their behavioral tendencies better and participants will become more aware of the people they interact with daily. The program provides participants insight into their behavioral characteristics, communication style, and behavioral adaptations to their work environment.

The class will provide a comprehensive behavioral styles report through TTI Success Insights®. The report will provide a personalized behavioral overview for each participant and it will be a platform for implementing improvement plans that will help the participant and their organization become more successful.

Topics Covered:

- Improve communication
- Improve teamwork and relationships
- Build trust and enhance your credibility
- Achieve greater productivity for your team

Who should attend: All Employees

Date/Times: Tuesday, May 2, 2017 from 8:30 AM to 12:30 PM

Location: MACNY Headquarters

Cost: \$250/MACNY Member; \$450/Non-Member
\$225/Individual Members

Facilitator: David Freund

Emotional Intelligence 101

(Click the course title above to register online)

Program Overview:

MACNY is partnering with Productivity Leadership Systems (PLS) to provide Emotional Intelligence 101 training. Your organization has the unique opportunity to have access to training that is recognized internationally and you will save significantly due to our ability to provide this training regionally.

Daniel Goleman, a leader in Emotional Intelligence research and author of Emotional Intelligence and other well-known books, defines Emotional Intelligence as “recognizing our own feelings and those of others, motivating ourselves, managing emotions well in ourselves and in our relationships.”

Emotional Intelligence is synergistic with IQ. Top performers have both. Research shows that your best chances of successfully managing your current opportunities and challenges are by maximizing your ability to effectively utilize these leadership characteristics: self-awareness and accurate self-assessment, initiative, sound-decision-making, empathy, communication, influence, adaptability, and self-management – all of which are not technical management skills, but emotional intelligence management competencies.

Topics Covered / Expected Outcomes:

At this level, leaders obtain an overall understanding of:

- The link between emotional intelligence and leadership effectiveness
- The emotional intelligence leadership competency framework
- How emotions can influence thoughts, behavior, goals, decision-making, and work / personal relationships
- Experience select leadership practices to enhance emotional intelligence
- How the Emotional and Social Competency Inventory (ESCI) 360° Feedback Assessment, when delivered and debriefed by a Certified Professional, can kick start a leadership transformation in emotional intelligence

Who should attend:

- Leaders who want to apply emotional intelligence to enhance their ability to form trusting relationships and create a productive workplace
- Individuals with no positional power who want to improve their influencing abilities
- Emergent leaders who want to accelerate their personal and professional growth

Date/Times: Wednesday, May 3, 2017 from 1:00 PM to 4:30 PM

Location: MACNY Headquarters

Cost: \$295/MACNY member; \$495/Non-member; \$265.50/Individual Member

Facilitator: Cindy Masingill



Personal & Business Development

7 Secrets of a Highly Organized Professional

(Click the course title above to register online)

Program Overview:

In order to remain competitive, highly successful and profitable companies constantly look for ways to get more done in less time. Forming the right work habits, implementing a system to stay organized, focusing on priorities and improving the quality of life are what getting organized is all about. Even people that are already organized can benefit from this workshop because they will learn new skills and improve efficiency. It's all about work habits, not gadgets!

Topics Covered:

- Managing projects effectively and efficiently
- Discuss self-defeating behaviors including procrastination
- Handling incoming items (paper, voice mails, e-mails, etc.) and prioritizing
- Learning the ESCAPE method, Lisa's six-step method to organizing any space
- Managing time effectively

Results:

- Learn simple skills that can be used that same day
- Learn to manage and prioritize your workload using simple solutions
- Feel less overwhelmed
- Develop new habits that will enhance your life and feeling of well-being

Who should attend:

Individuals that are managing multiple projects, incoming items, and are looking to prioritize their daily work efficiently and effectively; Any person that wishes to become more focused, organized, and productive in their business surroundings

Date/Times: Thursday, June 8, 2017 from 12:30 PM to 3:30 PM

Location: MACNY Headquarters

Cost: \$145/MACNY Member; \$159/Non-Member; \$130.50/Individual Member

Facilitator: Lisa DeVeau

Any of the courses in this brochure can be customized for your facility and conducted at your location...

contact the MACNY Training Department at 315 - 474 - 4201 ext. 5



Management Systems

ISO 9001:2015 Internal Auditor

(Click the course title above to register online)

Program Overview:

This course is designed to provide a detailed review of the **new** ISO 9001:2015 Quality Management System (QMS) Standard requirements, with an emphasis on developing or enhancing audit techniques. The course is designed to teach new auditors the basic skills of audit planning, execution, reporting, and close-out. The course is also beneficial to experienced auditors who want to “upgrade” to the new requirements of the 2015 Standard and hone their auditing skills. The enhanced program emphasizes “process approach” audit techniques and skills and corrective action implementation and verification to add greater value to your Internal Audit Program.

Topics Covered:

Lecture and interactive workshops provide information and demonstration of the following topics:

- Quality Management System Overview
- Deep Dive review of the ISO 9001:2015 Requirements
- Process-Approach Audit Techniques
- Auditing Planning
- Audit Interview Techniques
- Recording of Audit Objective Evidence
- Audit Reporting
- Nonconformance Writing and Audit Report Preparation
- Corrective Action Verification and Audit Close-out

Who should attend:

Quality Professionals, ISO 9001, new or existing Internal Auditors, Management Representatives, Management Personnel who want to learn how to be audited.

Dates/Times: Friday, May 12 and Monday, May 15, 2017 from 8:30 AM to 4:30 PM (Lunch provided)

Location: MACNY Headquarters

Cost: \$650/MACNY Member; \$850/Non-Member; \$585/Individual Member

Facilitator: Tara McInerney

ISO 9001:2015 Transition Implementation

(Click the course title above to register online)

Program Overview:

This class reviews the differences from the 2008 to the 2015 ISO 9001 Standard. Interpretation of the new and revised requirements will be discussed with an emphasis on sharing best practices on how to revise your existing QMS to meet the new Standard Requirements.

Who should attend:

Current ISO 9001 Management Representatives, Quality Managers and Coordinators, Quality Engineers, ISO Implementation Team members

Date/Times: Tuesday, May 9, 2017 from 8:30 AM to 4:30 PM (Lunch provided)

Location: MACNY Headquarters

Cost: \$395/MACNY Member; \$595/Non-Member; \$355.50/Individual Member

Facilitator: Tara McInerney

IPC-A-610 Certified IPC Application Specialist (CIS)

(Click the course title above to register online)

Program Overview:

The IPC-A-610 Standard is an industry-recognized manufacturing standard for electronic assemblies. Completion of this course will enable individuals to fully understand and correctly identify the acceptability criteria of electronic assemblies as defined by the IPC.

Course Outline:

- Handling electronic assemblies
- Inspecting soldered connections for terminal and plated through-holes
- Identifying fractured solder due to cutting
- Understanding ECO jumper wire practices
- Addressing mechanical assembly requirements
- Recognizing acceptable surface mounting for chip & cylindrical components, leadless chip carriers, and leaded components

Who should attend:

This training and certification program is for person(s) responsible for the quality and reliability of electronic assemblies. This includes assembly technicians, rework technicians, engineers, quality supervisors, inspectors, and manufacturing personnel responsible for quality assurance.

Date/Times: Monday, April 10 through Wednesday, April 12, 2017 from 8:30 AM to 4:30 PM (Lunch provided)

Location: MACNY Headquarters

Cost: \$825/MACNY Member; \$975/Non-Member;
\$742.50/Individual Member

Facilitator: Sharon Bovenzi

Geometric Dimensioning and Tolerancing

(Click the course title above to register online)

Program Overview:

Geometric Dimensioning and Tolerancing (GD&T) is a symbolic language used on mechanical engineering drawings composed of symbols that are used to efficiently and accurately communicate geometry requirements for associated features on components and assemblies. GD&T is, and has been, successfully used for many years in the automotive, aerospace, electronics and the commercial design and manufacturing industries. Currently, ASME Y14.5-2009 is the accepted geometric dimensioning and tolerancing standard.

Course Outline:

- Introduction to Geometric Dimensioning and Tolerancing
- Form Tolerances
- Datums
- Orientation Tolerance
- Position
- Profile
- Runout

Objectives:

Upon completion of this course, the participant will be able to :

- Define Terminology and Symbolology
- Understand Rules and Concepts
- Calculate Material Conditions
- Interpret Tolerance Zones for GD&T Applications

Who should attend:

This program is designed for anyone who designs, drafts, engineers, purchases, manufacturers, estimates, or inspects parts and assemblies. Particular emphasis is placed on those who design and manufacture, and those responsible for quality.

Prerequisite: a working understanding of technical drawings.

Date/Times: Wednesday, May 31 and Thursday, June 1, 2017 from 8:30 AM to 4:30 PM (Lunch provided)

Location: MACNY Headquarters

Cost: \$550/MACNY Member; \$700/Non-Member
\$495/Individual Member

Facilitator: Walt Prystaj

Lean-Six Sigma & Lean Manufacturing

[Lean - Six Sigma & Structured Problem Solving Black Belt Online](#)

(Click the course title above to register online)

- Are your processes performing at their best? How productive could they be? How would you find out?
- What factors are the most critical to ensure your product or service meets your customers' requirements?
- Can you reduce your costs and still improve your quality and reduce your cycle times?

Program Overview:

This Black Belt course combines e-learning with practical application to ensure knowledge transfer of the Six Sigma methodology to the potential Black Belt candidates. The program is structured such that tools are learned through a series of online lectures and demonstrations followed by classroom-based training workshops. Using demonstrations, exercises, and project work, these workshops focus on one DMAIC phase (with the exception of Define and Measure combined) and are designed to put the tools learned into practical application. Participants will apply learned skills to complete a business-focused project, thus providing organizations with a return on their training investment.

Topics Covered:

- Six Sigma methodology and DMAIC process
- Measurement assessment and tools
- Six Sigma strategy deployment
- Principles of Statistical Methods and tools
- Project management
- Design of Experiment
- Mistake proofing and SPC to ensure performance

Who should attend:

Quality Managers, Quality Engineers, Supervisors, Managers, or anyone having the responsibility for solving problems in your organization

Special arrangements have been made for students to utilize Mini-tab during this training free of charge.

THIS COURSE MUST BE REGISTERED AND PAID IN FULL PRIOR TO THE START OF CLASS!

Date: Starts Sunday, May 21, 2017

Location: Online

Cost: \$3,680/MACNY Member; \$4,000/Non-Member

Facilitator: Syracuse University/The TCM Group

[Lean - Six Sigma & Structured Problem Solving Green Belt Online](#)

(Click the course title above to register online)

- Are your Corrective and Preventive Action systems thriving?
- Have you realized quantifiable improvement through your Corrective and Preventive Action processes?
- Do your Supervisors or Managers really understand and apply appropriate problem solving methodologies?

Program Overview:

This course teaches the methodology of Problem Solving to apply appropriate and effective analysis tools to prevent the recurrence of problems and prevent the occurrence of potential problems.

Topics Covered:

- Problem Identification
- Problem Definition
- Immediate Correction and Containment
- Root Cause Analysis
- Cause and Effect Diagrams
- Corrective Action Implementation
- Preventive Action Implementation
- Follow-Up Verification

Who should attend:

Quality Managers, Quality Engineers, Supervisors, Managers, or anyone having the responsibility for solving problems in your organization

Special arrangements have been made for students to utilize Mini-tab during this training free of charge.

THIS COURSE MUST BE REGISTERED AND PAID IN FULL PRIOR TO THE START OF CLASS!

Date: Starts Sunday, May 21, 2017

Location: Online

Cost: \$1,840/MACNY Member;
\$2,000/Non-Member

Facilitator: Syracuse University/The TCM Group



Lean-Six Sigma & Lean Manufacturing (Continued)

Lean - Six Sigma & Structured Problem Solving Yellow Belt Classroom

(Click the course title above to register online)

Program Overview:

This course is designed to provide a thorough review of the Lean-Six Sigma tools and methodology. This Yellow Belt course will provide the basic and powerful tools to generate immediate improvement throughout your business. The course will focus on the DMAIC structured problem solving methodology. It will enable your employees to apply basic principles and tools within a project format for improving his or her daily work. The course will provide practical examples and allow your employees to apply the strategies to specific projects that they can work on within their area of the business.

Topics Covered:

- The need for continuous improvement and world-class performance
- Lean-Six Sigma methodology and DMAIC process
- Project definition strategies
- Establishing baselines and data collection
- Measurement system analysis
- Root cause analysis, Pareto analysis, cause and effect
- Statistical methods and tools
- Priority matrix and brainstorming
- Control charts and SPC

Who should attend:

Functional Managers, Process Owners, Quality Engineers, Supervisors, or anyone having the responsibility for improving organizational performance

Dates/Times: Wednesday, June 7 & 14, 2017 from 8:30 AM to 4:30 PM (Lunch Provided)

Location: MACNY Headquarters

Cost: \$500/MACNY Member; \$700/Non-Member; \$450/Individual Member

Facilitator: Cindy Oehmigen

5S and Visual Workplace

(Click the course title above to register online)

- Are you interested in lean and wonder what to do first what will have an immediate impact?
- Why is 5S more than just good cleaning practices?
- How can you provide visual systems and methods for monitoring the performance of your operations?

Program Overview:

5S is one of the first Lean Tools to learn and implement within your organization. Implementing the 5S method with visual controls will provide you with a means of managing your operations efficiently. Everyone entering your operations will understand the work process and performance results. Visual controls enable the operation to be managed more effectively and will result in accountability throughout your operations. In this session, we will share how 5S (Sort, Set-in-Order, Shine, Standardize, and Sustain) can combine with Visual Controls to immediately improve the efficiency of your organization.

Topics Covered:

- Understand benefits of 5S for your organization
- Learn about each aspect of 5S and Visual Controls through best practice examples
- Develop skills and learn strategies for sustaining 5S initiatives
- Develop skills necessary to conduct audits for 5S and Visual Controls
- Plan for implementation in your organization (operations and the office)

Who Should Attend: Managers, Supervisors, Engineers, Office Staff, Operators

Date/Times: Tuesday, April 4, 2017 from 8:30 AM to 12:30 PM

Location: MACNY Headquarters

Cost: \$195/MACNY Member; \$395/Non-Member; \$175.50/Individual Member

Facilitator: Cindy Oehmigen

Lean-Six Sigma & Lean Manufacturing (Continued)

The (7) Basic Quality Control Tools + (2)

(Click the course title above to register online)

- Are you looking to get solutions to problems as they occur and on the spot?
- Trying to find ways to engage the entire workforce?
- Want to leverage the skills and talents of the people doing the work?
- Have a desire to develop in-house facilitators for problem solving but not quite ready for Six Sigma?

Program Overview:

These (7) Basic Quality Control tools +(2) are the foundation for building a culture of immediate problem solving. Many of the daily issues that occur on the shop floor can benefit from a more simplistic solution. Identify the possible fixes, prioritize, implement the easy ones, and go back to work. Armed with these basic tools, front line personnel will be able to have an immediate impact on getting things back on track. The tools are also perfect for establishing a baseline, gaining consensus, diving deeper into the root cause, and monitoring the effectiveness of the implemented solutions. Armed with a knowledge of which tools are best for the situation (Following the PDCA cycle), how to lead a team in using them and how to interpret the results will give the facilitators a powerful skill to keep your company on a continuous improvement path.

Sessions will consist of classroom learning and hands-on practice using the tools.

Materials Included:

Goal QPC Participant Guides, Goal QPC Memory Jogger II

Topics Covered:

- Background Theory of Continuous Improvement
- (7) Quality Control Tools + (2)
 - Affinity
 - Run Chart
 - Cause and Effect (Fishbone or Ishikawa Diagram)
 - Histogram
 - Pareto Diagram
 - Scatter Diagram
 - Flowchart (Process Map)
 - Control Chart
 - Interrelationship Digraph
- Optional Day to gain a Facilitator Certificate (Train the Trainer)



Who Should Attend:

Line Leads, Supervisors, Quality Techs and Engineers, Process Engineers, Managers or anyone having responsibility for solving problems in your organization.

Dates/Times: Tuesday, May 30, June 6, 13, & 20, 2017 from 8:30 AM to 12:30 PM

Note: There is also an optional Train the Trainer session on Tuesday, June 27 from 8:30 AM to 4:30 PM; Cost for this session only is \$295 per MACNY Member / \$495 per Non-MACNY Member / \$265.50 per Individual Member

Location: MACNY Headquarters

Cost: \$695 per MACNY Member / \$895 per Non-MACNY Member / \$625.50 per Individual Member

This price includes one year of a Skillsoft Knowledge Center which gives the user a number of additional online training classes and books to supplement this classroom training.

Facilitator: Cindy Oehmigen

Lean-Six Sigma & Lean Manufacturing (Continued)

The (7) Basic Quality Control Tools + (2): Optional Train-the-Trainer

(Click the course title above to register online)

Knowing the mechanics and how to interpret the results for the (7) + (2) quality tools is foundational. Learning to train team members on these tools and apply them is transformational.

This full day course will provide the facilitator candidates with the ability to:

1. Facilitate development of a sound problem statement
2. Understand which tool to use and when during the PDCA process.
3. Deliver training of the tools to others

Each Participant will have access to four hours (in minimum two hour segments) of onsite coaching for initial project role out.

Prerequisite: The (7) Basic Quality Control Tools + (2)

Materials Included: Goal QPC Memory Jogger II

Who Should Attend:

Line Leads, Supervisors, Quality Techs and Engineers, Process Engineers, Managers or anyone having responsibility for solving problems in your organization.

Date/Times: Tuesday, June 27, 2017 from 8:30 AM to 4:30 PM (Lunch provided)

Location: MACNY Headquarters

Cost: \$350/MACNY Member; \$550/Non-Member; \$315/Individual Member

Facilitator: Cindy Oehmigen

Lean Office

(Click the course title above to register online)

Program Overview:

Lean is not just something to use on the manufacturing floor. Making an office environment lean will have a major impact on your business by streamlining your processes and organizing your environment.

Topics Covered:

- Understanding the benefits of having a well organized office and why employees should care that it is well organized
- Defining waste
- Determining where waste can occur in an office environment
- Determining ways waste can be eliminated

Who should attend:

Anyone who works in an office setting.

Dates/Times: Thursday, June 15, 2017 from 1:00 PM to 4:30 PM

Location: MACNY Headquarters

Cost: \$195/MACNY Member; \$395/Non-Member; \$175.50/Individual Member

Facilitator: Debbie Sindone





[Project Management: PMP Prep](#)

(Click the course title above to register online)

Program Overview:

This course is intended for people who are interested in developing skills in project management. This class will also help prepare you for the PMP exam and meet the 35 hour Project Management class time required to become certified.

Topics covered:

- Understanding the elements of successful project management
- Reviewing & understanding the project review process
- The organization and planning necessary from requirements definition to project closure
- The process used to determine project scope, estimate costs and schedules, organize and staff a project, monitor project progress, and develop lessons learned from completed projects
- Prepare for the PMP exam
- Have fun and learn how to be a better Project Manager!

Class discussions will be based on case situations and on articles from business and technical publications. The class will include hands-on work with cost estimation, project scheduling, resource allocation and earned value analysis.

Who should attend:

Project Managers, Materials Managers, Purchasing Managers and Senior Buyers, Supplier Quality Leaders, Production and Material Control Leaders or anyone having responsibility or playing a significant role in managing or improving the company's suppliers.

Dates/Times: Friday, April 7, 21, 28, & May 5, 2017 from 8:30 AM to 4:30 PM (Lunch provided)

Location: MACNY Headquarters

Cost: \$1,350/MACNY Member; \$1,650/Non-Member; \$1,215/Individual Member

Facilitator: Patrick Penfield

Any of the courses in this brochure can be customized for your facility and conducted at your location...

contact the MACNY Training Department at 315 - 474 - 4201 ext. 5



OSHA 30-Hour General Industry Training

(Click the course title above to register online)

Program Overview:

This course will provide awareness training on general industry safety and health topics. It is designed as an entry level course for employees in manufacturing and other general industry areas. Emphasis will be placed on identifying hazards and control measures. Upon successful completion, participants will receive the OSHA General Industry Safety & Health 30 Hour card.

Topics covered:

- Introduction to OSHA, including OSH Act; General Duty Clause; Inspections, Citations and Penalties; Recordkeeping
- Walking and Working Surfaces
- Exit Routes, Emergency Action Plans, Fire Prevention Plans, and Fire Protection
- Electrical
- Personal Protective Equipment
- Machine Guarding
- Hazard Communication
- Confined Space
- Lockout/Tagout
- Ergonomics
- Safety and Health Programs
- Intro to industrial hygiene
- Hand & power tools
- Ladders
- Scaffolds
- Fixed industrial stairs
- Compressed gasses
- Welding, cutting, and brazing
- Materials Handling
- Hazard Communication

Dates/Times: Thursday, April 27, May 4, 11, 18, & 25, 2017 from 8:30 AM to 4:30 PM (Lunch provided)

Individuals must attend all five full days of training to receive certification

Location: MACNY Headquarters

Cost: \$ 1,005 per MACNY Member; \$1,305 per Non-Member, \$904.50/Individual Member

Facilitator: Mark Sliker

OSHA 10-Hour General Industry Training

(Click the course title above to register online)

Program Overview:

This program is primarily intended for individuals who need general knowledge on industrial safety and health. Excellent overview for supervisors and group leaders or human resource professionals with no safety background.

The 10-Hour course emphasizes hazard identification, avoidance, control, and prevention. This training program is provided through the MACNY/OSHA Alliance, whose goal is to help small business develop world-class safety programs.

Topics covered:

- Introduction to OSHA, including OSHA Act; General Duty Clause; Inspections, Citations and Penalties; Recordkeeping
- Walking and Working Surfaces
- Exit Routes, Emergency Action Plans, Fire Prevention Plans and Fire Protection
- Electrical
- Personal Protective Equipment
- Machine Guarding
- Hazard Communication
- Confined Space
- Lockout/Tagout
- Ergonomics
- Safety and Health Programs

Who should attend:

HR Managers, Supervisors, Team Leaders, individuals responsible for safety compliance at your facility

Dates/Times: Friday, June 9 & 16, 2017 from 8:30 AM to 4:30 PM (Lunch provided)

Individuals must attend all five full days of training to receive certification

Location: MACNY Headquarters

Cost: \$ 395 per MACNY Member; \$595 per Non-Member, \$355.50/Individual Member

Facilitator: Mark Sliker

Forklift Operator Safety: Train-the-Trainer

(Click the course title above to register online)

- Do you know what OSHA 1910.178 says about your responsibility concerning the operation of “powered industrial trucks” within your facility?
- Did you know that a powered pallet truck is included in the regulation concerning training your employees?

Topics covered:

- Component identification of all controls
- Various driving characteristics of the forklift
- The stability triangle and the tip factor
- How a forklift differs from a car and what is involved in stopping a forklift truck
- How to perform the “daily checklist” that is required under OSHA standards
- How to read the data tag and what to do if the forklift tips over
- Safe driving rules and OSHA mandates
- Safe and proper loading dock procedures
- Safe handling of various fuels that power the forklift
- Proper recordkeeping

All participants will be provided with a certificate of completion for their files

Date/Times: Tuesday, May 16, 2017 from 8:30 AM to 3:30 PM (Lunch provided)

Location: MACNY Headquarters

Cost: \$300/MACNY Member; \$500/Non-Member; \$270/Individual Member

Facilitator: Dave Bennett

Safety Audits

(Click the course title above to register online)

- Are you certain your facility would pass a safety audit?
- How effective is a Safety Audit in reducing risk to employees?
- What are the proper things to look for?

Program Overview:

Learn how and when to conduct a safety audit within the workplace. Find the hidden hazards and get a jump on an OSHA inspection. This presentation will cover the methodology of an audit, what OSHA inspectors are trained to look for and how to encourage employees to engage in the process. Some of the tools of the trade will be reviewed and how to obtain them. The program will also cover the four basic hazards where OSHA places its focus.

Who should attend: HR Managers, Supervisors, Team Leaders, individuals responsible for Safety compliance at your facility

Date/Times: Friday, June 2, 2017 from 8:30 AM to 12:30 PM

Location: MACNY Headquarters

Cost: \$195 MACNY members / \$395 non-members / \$175.50 Individual members

Facilitator: Mark Sliker

Human Resources Training

Federal Employment Law

(Click the course title above to register online)

Program Overview:

You never know when an employment issue will come up. Be prepared. This session gives a useful overview of Federal labor law as it impacts all phases of employment, from hiring to termination. Information on a number of employment law issues - including wage and hour laws, Family and Medical Leave rights, workplace safety, and protection from on-the-job discrimination and harassment.

Topics covered:

- Posting & Record Retention
- Family and Medical Leave Act (FMLA)
- Americans with Disabilities Act (ADA)
- Health Insurance Portability and Accountability Act (HIPAA)
- Fair Labor Standards Act (FLSA) including new “white collar” exemption rules
- Age Discrimination in Employment Act (ADEA)
- National Labor Relations Act
- Discrimination/Harassment
- Government Agency Audits
- Health Insurance Continuation Requirements
- Occupational Safety and Health Act (OSHA)
- Fair Credit Reporting Act

Who should attend: Human Resource Professionals, Facility Managers, or anyone designated to work with your workforce.

Date/Times: Thursday, June 15, 2017 from 8:30 AM to 12:30 PM

Location: MACNY Headquarters

Cost: \$ 195 per MACNY Member; \$395 per Non-Member, \$175.50/Individual Member

Facilitator: Michael L. Dodd

New York State Employment Law

(Click the course title above to register online)

Program Overview:

Employers operating in New York face a minefield of employment laws and regulations. Navigating your way through this minefield can spare you the expense and hassle of an employee lawsuit. A misstep, be it in hiring, firing, or other employment issues, could cost millions of dollars if you're sued by a current or former employee. To make sure you develop a comprehensive labor and employment compliance plan, this session provides information on a number of common employment law issues.

Topics covered:

- Hiring Process
- Wages
- Hours of Work
- Benefits (including State-mandated paid family leave)
- Independent Contractor Classifications
- Medical Marijuana
- State Anti-Discrimination Laws
- Additional NYS Regulations

Date/Times: Wednesday, June 21, 2017 from 8:30 AM to 12:30 PM

Location: MACNY Headquarters

Cost: \$ 195 per MACNY Member; \$395 per Non-Member, \$175.50/Individual Member

Facilitator: Michael L. Dodd

Special Pricing:

*If you want to take both the Federal Employment Law and New York State Employment Law classes, we are offering a **special rate for \$325/MACNY member for both classes**. Classes must be attended by the same person and not split between two people. If you would like to take advantage of this special rate, please contact Debbie Sindone at dsindone@macny.org to register.*



Facilitator Biographies

Dave Bennett

Dave is a 39 year employee of Thompson and Johnson Equipment Co., Inc. in East Syracuse, NY. A leading multi-line dealer of material handling equipment (forklifts) and a dealer for Advance industrial floor cleaning line. Dave has spent 20 years as a mechanic, of which 12 were on the road servicing material handling equipment (forklifts). His last 19 years have been in his current position as a trainer in mandatory OSHA forklift safety training, making him a longtime veteran in the field of material handling equipment. He is also the EH&S Mgr. for Thompson & Johnson. In his many years, he has seen many accidents and unsafe practices and brings that real-life experience into his classroom. He delivers training with a casual relaxed atmosphere that encourages individuals to take the information to heart and stay attentive. Dave has received his training from the largest names in material handling equipment and holds training certificates from Clark Equipment, Crown Forklifts, and Toyota Forklifts, all lines that Thompson and Johnson represents.

Course Taught: Forklift Operator Safety Train-the-Trainer pg 18

Sharon Bovenzi

Sharon is an IPC Master Instructor Providing Certifications since 2000. Certifying specialists and instructors, to the IPC standards, primarily in Western and Central New York, Sharon's clients range from large corporations to small businesses, including manufacturing companies and service providers, including Micro Systems, SCJ Associates, IEC Electronics, Telog Instruments, Harris Corporation, Videon Central, Tabtronics, Eldre Corporation, MACNY, and Lockheed Martin. Sharon's certifications include Master Instructor in J-STD-001 Standards, Master Instructor in IPC-610 Standards, Certified Instructor in IPC 620 Standards, and Certified Instructor in IPC ESD.

Course Taught: IPC-A-610 Certified IPC Application Specialist (CIS) pg 11

Lisa DeVeau

Lisa DeVeau is President and founder of Completely Organized, Inc. and is a Certified Professional Organizer®. Lisa instructs and speaks regularly for professional groups and young adults on the topic of getting organized. Completely Organized, Inc. was recognized by the Central New York Chapter of American Society of Training & Development (ASTD) as the consultant that had demonstrated a clear, concise, and relevant program to meet clients' needs. Completely Organized, Inc received the CNY BEST award in this category for 2008. She is a member of the National Association of Professional Organizers (NAPO) and the Greater New York Area Chapter of NAPO. She saw a growing need for professional organizers and quickly expanded the company's services. She now has a team that specializes in different aspects of organizing services and products. Lisa's concentration is on corporate and residential organizing and services include Paper Management, Project Planning, Office Makeovers and Redesign, Moving and Relocation Services, and Clutter and Storage Solutions. She has developed many innovative products....The Executive Phone Minder, Desk Drawer to Go, Activity Tags and the Reading Overload Survival Kit. Her company's motto is "being organized is not a gift, but a skill that can be learned."

Course Taught: 7 Secrets of a Highly Organized Professional pg 9

Michael L Dodd

Michael L. Dodd graduated magna cum laude from the State University of New York at Oswego in 1985 with a B.A. in Political Science. Mr. Dodd worked for the New York State Assembly for three years where he was responsible for drafting legislation, organizing subcommittee proceedings, and public relations for several State Assembly members. He was then employed as MACNY's Director of Government from 1988 to 1990 where he was responsible for the development of the Association's legislative program and its lobbying efforts.



Facilitator Biographies (Continued)

Mr. Dodd graduated cum laude from Syracuse University College of Law in 1993 and was admitted to the Bar of New York State in 1994. His practice focuses primarily on defending employers in discrimination, wage and hour, labor relations and other employment-related claims. He currently serves the Firm in the day-to-day representation and counseling of public and private sector employers. He is a frequent author and speaker on these topics for both state-wide and nation-wide organizations.

Courses Taught: New York State Employment Law pg 19, Federal Employment Law pg 19

David Freund

David Freund is the Chief Leadership officer of MACNY. His background includes over 35 years of manufacturing experience with and expertise in developing and implementing quality management systems, manufacturing control systems and self-directed work teams. David serves on the boards of nonprofits, privately held companies as well as a past member of the Onondaga Central School board. He also served as chairman of the MACNY's Factory Management Council.

Courses Taught: Change Anything pg 6, Crucial Conversations pg 6, TLT: Supervisory Leadership pg 7, 15 Invaluable Laws of Growth pg 7, Understanding Yourself and Others - Behavior Styles (DISC) pg 8

Cindy Masingill

Cindy likes to think of her life as an adventure – one fantastic challenge after another. Her family and friends say navigating new challenges comes natural to her. While it doesn't feel natural to her, she is aware of her desire to seek new experiences. She loves pursuing new opportunities that will lead her to the next chapter of her life.

Cindy's values were shaped early on as she took on responsibilities that most don't begin to think about until adulthood. The lessons she learned played out later in the real world at her first sales position. She had no sales experience whatsoever. Her mentor believed she would be successful based on her desire, determination, and endless optimistic approach. And she was right! Cindy learned about the value of strong leadership, focused goal setting, the significance of failure (and success), and the importance of communication and relationships. Over the next several years, working for technology companies, she continued her professional growth by leading sales teams, designing and facilitating sales and product training, starting new business lines, and helping companies achieve financial goals.

As her business expertise grew, so did Cindy's entrepreneurial aspirations. Her success in the technology industry helped her to launch Bounce Technologies, a business she co-founded in 2001. Cindy was energized by creating something from scratch, implementing new strategies and deadlines, and constantly challenging herself to stay relevant in a tough marketplace.

After eight successful years with Bounce, Cindy was ready for a new challenge. In the spirit of maintaining an integrated life, she decided to focus her energies on giving back to the community and enhancing her personal fitness. As a board member for Junior Achievement and Girl Scouts of NYPENN Pathways, Cindy focused on new advancement opportunities and business strategies. She applied her goal setting skills to her fitness ambitions, training and completing her first duathlon.

Today, Cindy is focused on what she now know comes naturally to her, coaching and training leaders to achieve great things in a life fulfilling way. As a Certified Professional Coach, her desire is to help people shift their focus from what they want to do to who they want to be as a leader, today and in the future. Achieving this will be the most exciting challenge of Cindy's professional career. Helen Keller said, "Life is a daring adventure, or nothing." Cindy chooses the daring adventure.

Course Taught: Emotional Intelligence 101 pg 8



Facilitator Biographies (Continued)

Tara McInerney

Tara has provided quality and environmental management training, auditing and implementation services to industries for over fifteen years. She has hands-on experience developing ISO 9001, AS9100, ISO 13485, and ISO/TS 16949 Quality Management Systems (QMS) and ISO 14001 Environmental Management System (EMS). She trains management teams, cross-functional implementation teams, internal audit teams. As a Quality Manager for a national engineering firm, she was directly responsible for the implementation of an ISO 9001QMS, which culminated successful registration of 23 divisions across the country. Since starting her own firm over 11 years ago, she has provided ISO 9001 and ISO 14001 support to over 36 manufacturing and service organizations. Tara's knowledge and expertise in both Quality and Environmental Management Systems adds value to organization's by integrating common elements for more efficient, effective systems. She holds a Bachelor of Engineering degree from Manhattan College and is an ASQ-Certified Quality Auditor.

Courses Taught: ISO 9001:2015 Internal Auditor pg 10, ISO 9001:2015 Transition Implementation pg 10

Cindy Oehmigen

Cindy Oehmigen is the Director of Energy and Corporate Services for MACNY. Cindy has worked with companies guiding them through change, creating team environments, reducing costs, and developing staff potential. With over 30 years of diversified manufacturing and engineering experience in union and non-union settings, she has led implementation teams in the Shin Jujitsu approach to lean manufacturing, lean plant layout, and lean product development. In addition to conducting several seminars to certify facilitators in problem solving and team facilitation, she designed and implemented goal based employee appraisal systems, a 360 degree feedback process, and job description processes.

Cindy has consulted with over 100 companies on lean manufacturing, tech transfer, problem solving, organizational development, project management, business start-up, marketing, environmental, quality systems, and provided connections for clients with Clarkson, Cornell, Syracuse University, RPI, LeMoyne, Oswego State, and Onondaga Community College. As a facilitator in team building, problem solving tools, process improvements, lean manufacturing, kaizen events, and project management, she has delivered programs to hundreds of employees.

Courses Taught: Lean-Six Sigma and Structured Problem Solving Yellow Belt pg 13, 5S and Visual Workplace pg 13, The (7) Basic Quality Control Tools + (2) pg 14, The (7) Basic Quality Control Tools + (2): Train the Trainer pg 15

Patrick Penfield

Patrick Penfield is a Professor of Supply Chain Management Practices and Director of Supply Chain Executive Management Programs at Syracuse University. He was voted Professor of the Year at the Whitman School of Management in 2007 and was awarded The Meredith Teaching award for teaching excellence in 2009. He is Certified in Purchasing Management (CPM), Certified Fellow in Production and Inventory Management (CFPIM) and Certified in Integrated Resource Management (CIRM). Penfield has over 20 years of experience in Supply Chain Management, working with Johnson & Johnson, Philips Electronics and, The Raymond/Toyota Corporation. He is the author of the book Strategic Negotiations Planning - The Buyer's Guide On How to Negotiate with Suppliers. Penfield has authored articles for the Material Handling Industry, Institute of Supply Management, Supply Chain Management Review, American Production and Inventory Control Society and the U.S. State Department. He's a dynamic speaker and has spoken at many national conferences and business meetings. Penfield is regarded as an expert in Green Supply Chain Management practices.

Courses Taught: Project Management: PMP Prep pg 16



Facilitator Biographies (Continued)

Walt Prystaj

Walt has been a professional trainer since 1975 and has serviced more than 100 companies across North America, with clients ranging from large corporations to small businesses, including manufacturing companies and service providers. Walt has a B.S from the State University of New York at Oswego and has done Graduate work at the Rochester Institute of Technology. Walt has certified more than 30 companies to ISO 9001, TS 16949, AS9100 standards and is a Lean Six Sigma Manufacturing Expert. Walt is a certified IPC-A-610 Application Specialist Trainer and an Adjunct Professor at the Rochester Institute of Technology, Monroe Community College, Genesee Community College and Canisius College.

Course Taught: Geometric Dimensioning and Tolerancing pg 11

Debbie Sindone

Debbie has been working in the fields of education and training for 18 years working in public schools, colleges, and corporations; she has taught all ages, from tweens to seniors. Debbie has a B.A. in Mathematics from SUNY Cortland and a M.S. in Education from LeMoyne College. Debbie is a MOUS Certified Expert in Microsoft Word, Excel, and PowerPoint and is a MOUS Authorized Instructor. Over the years, Debbie has taught classes in mathematics, computer applications, marketing, and fitness.

Course Taught: Lean Office pg 15

Mark Sliker

For the past two decades plus, Mark Sliker has worked in various capacities in health and safety with the New York State Department of Labor, including positions as a Safety Inspector, Mine Safety Trainer, Senior Safety Consultant, Senior Safety Trainer and Safety Supervisor. In these roles, he has overseen work across Syracuse, Utica and Binghamton. In addition, he has experience in developing training materials used in manufacturing and construction. Early in his career, he spent many years conducting safety inspections across various industries.

Courses Taught: OSHA 30-Hour General Industry pg 17, OSHA 10-Hour General Industry pg 17, Safety Audits pg 18

Syracuse University/The TCM Group

As the lead instructor for SU's Six Sigma Black Belt program Therese Costich brings a wealth of experience to her class. Therese was a Black Belt for GE Lighting where she trained and coached Black Belts, Green Belts and Champions in Sales, Distribution, Human Resources, and Legal functions. During her tenure she completed one of the largest commercial Six Sigma projects to date. In 1999 Therese became an independent Six Sigma Master Black Belt consultant and trainer with companies such as Ford, Dominion Energy, DuPont, Visteon and Pioneer where she had training, development and management of Six Sigma and Lean Enterprise for her clients. She was the project leader of GOAL/QPC's The Black Belt Memory Jogger - A Pocket Guide for Six Sigma Success. Therese received a BS in Engineering from Rochester Institute of Technology, and an MBA from the Simon School at the University of Rochester. Other program instructors include Ron Sicker and Lori Cohen.

Courses Taught: Lean-Six Sigma & Structured Problem Solving - Black Belt Online pg 12, Lean-Six Sigma & Structured Problem Solving - Green Belt Online pg 12



The Manufacturers Association

