COVID-19 Testing for Employers - Frequently Asked Questions:

Does WellNow currently offer testing to employers for employees?
WellNow will soon be able to provide COVID-19 testing to employers throughout Upstate New York. These tests are available to anyone and everyone without a prescription and on a walk-in basis at any of our 40+ locations or on-site at your workplace.

What type of testing is available?
The two types of tests provided are: PCR Tests – Nasal Swab
                                             Antibody Tests – Blood Draw

What is the difference between the PCR and Antibody test?
The PCR test is a nasal swab test. This is used to determine if someone is currently infected with COVID-19. The antibody test is a blood draw; this will determine if someone has been previously infected with the virus. A positive or negative result from antibody testing alone is not enough to confirm presence or absence of infection, ongoing infection and/or long-term immunity. That said, a positive result does indicate an individual has been exposed to the virus, likely built up some protection, and if re-exposed, is more likely to have milder symptoms.

How long does it take to get results?
Results on both tests should available in as little as 48 hours but due to high demand could take 3-5 days.

What does the screening process look like at your clinics?
When patients arrive to a WellNow location they will be screened in their car prior to entering the clinic. From there, they will be provided with a mask and escorted to a private room for further evaluation. Upon evaluation, the provider will make testing recommendations based on clinical symptoms & exposure risk and perform either the PCR test, the antibody test, or both.

Can employers mandate testing for employees?
Employers are currently able to require COVID-19 testing for their employees. Employers are responsible for covering this cost if they choose to mandate testing. Insurance will not cover mandated employer-based testing. For more information please visit: https://www.eeoc.gov/eeoc/newsroom/wysk/wysk_ada_rehabilitaion_act_coronavirus.cfm

What is the cost of testing?
Both PCR and antibody testing can be billed through insurance at no cost to the employee or employer if testing is voluntary. Current legislation under the CARES Act requires all comprehensive health insurance plans to cover 100% of coronavirus testing costs. If and employee does not have insurance, the self-pay cost is: $130.00 for the office visit plus the cost of testing. The cost of the antibody test is $100.00 and the cost of the PCR test is $150.00. This is the same cost employers shall pay should they choose to mandate testing.

Can WellNow provide testing on-site at my workplace?
Yes, this is a service that will be available in the near future. However, it must first be determined if testing will be mandated or voluntary. If employers mandate testing, billing through insurance is not an option. In this scenario, employers will pay the self-pay price ($130 for provider evaluation, $100.00 for antibody testing, $150.00 for PCR). If testing is not mandated by employers, WellNow can bill through insurance. If an employee is uninsured, the employer can also pay the self-pay rates. On-site fees are applicable in both scenarios and will be determined by time spent on-site coupled with staffing requirements.

What do I need to do to setup an on-site clinic?
Please email occmed@wellnow.com . At a minimum, we will need to know the approximate number of employees to be tested and the requested event days/times. Please know that due to high demand, availability for on-sites will vary.

Can employers receive testing results?
Only if the tests are paid for by the employer. Tests billed through insurance can't be resulted directly to the employer. However, if the employee chooses to, he/she can share results with the employer directly.