This comprehensive leadership training series will cover the management techniques and strategies employees need to become strong, effective and respected leaders in manufacturing organizations.

Essentials of Leadership
Essentials of Communication
Managing Performance: Best Practices
Managing Performance: Corrective Actions
Basics of Manufacturing Costs
Intro to Managerial Accounting
Conflict Resolution Principles
Conflict Resolution for Different Groups
Team Leadership

Manufacturing Management
Personal Effectiveness
Managing the Diverse Workplace
Harassment and Discrimination
Performance Management and the Law
Train-the-Trainer: Accelerating WorkerPerformance
Frontline Leadership
Frontline Leadership – Coaching and Mentoring

To begin your training program or for more information, call Eileen Donovan, Workforce Development Specialist, at 315.474.4201, ext. 22 or email edonovan@macny.org.